FlexNet Manager Suite 2014

Known Issues

Known issues in release 2014 that are resolved in release 2014 R2

Severity	Component (s)	Summary	Master Issue Number	Workaround
1		ADDM import fails with error when duplicate records exist for the HostInfo	IOJ-1662428	
1		XenDesktop scan does not work in FlexNet Manager Suite 2014	IOJ-1662264	
1		Duplicate SAP packages created after data import	IOJ-1662882	
1		Computer Writer matches domain against the flatname field of ImportedDomain, which can result in a "random" domain being chosen if the imported computer's domain is an empty string	IOJ-1662707	
1		Selecting a large batch of devices in the 'Discovery and Inventory' page may produce an error	IOJ-1661073	
1		VCenter data is not separating duplicate cluster names correctly	IOJ-1659938	
2	Purchases	Create a purchase may fail in a locale that uses comma for a decimal point	IOJ-1662608	
2		Virtual hosts are deleted when importing from the FlexNet inventory agent when in disconnected mode	IOJ-1661841	
2		ILMT import may not associate VMware Linux Server to ESX host	IOJ-1661189	
3	Language Pack	Some Buttons cannot be seen when using a Japanese Operating System	IOJ-1662740	
3		Choosing "Hardware Assets" > "Non-Device Assets" may produce an error	IOJ-1665070	
4		Oracle Server Worksheet download does not work	IOJ-1630464	

12 issues

Known issues in release 2014 that are resolved in release 2014 R3

Severity	Component (s)	Summary	Master Issue Number	Workaround
1		ADDM import fails with error when duplicate records exist for the HostInfo	IOJ-1662428	
1		XenDesktop scan does not work in FlexNet Manager Suite 2014	IOJ-1662264	
1		Duplicate SAP packages created after data import	IOJ-1662882	
1		Computer Writer matches domain against the flatname field of ImportedDomain, which can result in a "random" domain being chosen if the imported computer's domain is an empty string	IOJ-1662707	
1		Selecting a large batch of devices in the 'Discovery and Inventory' page may produce an error	IOJ-1661073	
1		VCenter data is not separating duplicate cluster names correctly	IOJ-1659938	
2	Purchases	Create a purchase may fail in a locale that uses comma for a decimal point	IOJ-1662608	
2		Virtual hosts are deleted when importing from the FlexNet inventory agent when in disconnected mode	IOJ-1661841	
2		ILMT import may not associate VMware Linux Server to ESX host	IOJ-1661189	
3	Language Pack	Some Buttons cannot be seen when using a Japanese Operating System	IOJ-1662740	
3		Choosing "Hardware Assets" > "Non-Device Assets" may produce an error	IOJ-1665070	
4		Oracle Server Worksheet download does not work	IOJ-1630464	

12 issues

Known issues in release 2014 that are resolved in release 2015

Severity	Component(s)	Summary	Master Issue Number	Workaround
2	Software Assets	Unchecking 'allow sub capacity for points calculated outside of ILMT' causes entire cluster to be consumed	IOJ-1664632	

1 issue

Known issues in release 2014 that are resolved in release 2015 R2

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Database	Displaying Oracle Named User Plus license is slow	IOJ-1725883	
1	Import	No error information is displayed should FlexNet Manager Suite experience a fatal error.	IOJ-1727382	
1	Inventory	Oracle inventory import failed, with query error	IOJ-1731083	
1	Resolvers and Importers	FlexNet inventory agent .ndi files may fail to resolve if database maintenance task executes before first .ndi is resolved	IOJ-1729646	
2	Import	Duplicate users are created if SCCM data source is imported before FNMS data source	IOJ-1729804	
2	Inventory	The Oracle LMS scripts need to be updated to correctly detect "LifeCycle Management Pack" usage	IOJ-1721738	
2	WebUI	Red bar appears for validation message when creating a Device - Validation Text Format is not correct	IOJ-1715022	
2	WebUI infrastructure	Grids with 1000-row page size and viewing licenses with large number of installations may perform slowly	IOJ-1725086	

8 issues

Known issues in release 2014 that are resolved in release 2015 R2 SP1

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Import	Beacon subnet mapping may be lost on import if there are multiple Inventory Manager sources	IOJ-1666929	
1	Import	Virtual Machine core counts are not being imported from ILMT and ADDM data sources	IOJ-1721204	
1	Import	An import may fail due if the Orcale EBS Application ID length exceed 400 characters	IOJ-1724330	
1	Import	Vendor purchase data export (to the data warehouse) may not record updates when a Purchase Order is modified	IOJ-1724160	
1	Import	The importer will fail when two affinity rules have the same name and cluster	IOJ-1723594	
1	Import	Manually associating a Virtual Machine will be lost on next import	IOJ-1723406	
1	Import	Imported data is exceeding the column length in CorporateUnitData table	IOJ-1723002	
1	Import	Oracle EBS users, with a negative user ID, may result in an import failure violating the 'UQ_ImportedLicenseUser' uniqueness constraint	IOJ-1732046	
1	Import	ADDM inventory results in compliance failure "Failed to execute Writer 'WriteVirtualMachines'" when duplicate computers are returned	IOJ-1729244	
1	Import	Compliance import fails with "Arithmetic overflow error" when repeatedly importing file evidence	IOJ-1720928	
1	Import	Altiris inventory import failure attempting to insert a duplicate computer record	IOJ-1728577	
1	Inventory	Inability to install FNMS agent on OS X 10.9+	IOJ-1731670	
1	Software Assets	The Consumed field on IBM Concurrent User and Floating User licenses is not editable	IOJ-1723545	
1	Software Assets	Incorrect calculation of virtual processor cores for Virtual Machines	IOJ-1722078	
1	Software Assets	The value of the Consumed field in a CAL license is not editable	IOJ-1701024	
1	Software Assets	User license may consume second license when two versions, of the same application, are installed	IOJ-1731602	
1	Software Assets	Cannot update the User Type field of an IBM Authorized User or IBM User Value Unit license	IOJ-1732451	
1	Software Assets	Oracle Processor licenses may not calculate by socket as directed	IOJ-1727429	
1	WebUI infrastructure	Support for field validation rules is not available on custom properties	IOJ-1730643	
2	Inventory	Error 'No Oracle instance was successfully inventoried on host' is displayed when more than one Oracle password store account is queried	IOJ-1665094	
2	WebUI infrastructure	Cannot choose the delimiter character used in a custom property field	IOJ-1732780	
2	WebUI infrastructure	Reverting a custom property date that was blank sets the date to 1/1/1900 instead of blank	IOJ-1732568	
2	WebUI infrastructure	Empty Date fields, in a Custom tab, will display an error when data is entered into any fields on the tab	IOJ-1732566	

2	WebUI infrastructure	Custom properties cannot be updated using multi-select	IOJ-1731051
3	Reports	Asset custom reports display "Select a value" instead of the actual value	IOJ-1733021
3	WebUI infrastructure	Custom property fields do not allow blank fields in drop-downs	IOJ-1723522
3	WebUI infrastructure	Entering invalid data formats into custom fields does not show an error and silently discards the data	IOJ-1732571

27 issues

Known issues in release 2014 that are resolved in release 2015 R2 SP2

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Import	Suite recognition rule runs before precedence rule, resulting in some SQL Server applications remaining visible	IOJ-1744338	
2	Import	Un-installed Adobe applications may still be recognised when SWID tag is not deleted	IOJ-1662413	
2	UX	Cannot scroll "Duplicate Serial Number" pop-up dialog when over 21 duplicates are found	IOJ-1728493	
3	Hardware Assets	Retirement creates unlinked history entries for every application on a computer	IOJ-1732590	
3	Inventory	Unwanted repeated "Linked to Inventory device :" entry in inventory device history	IOJ-1722634	
3	WebUI infrastructure	Performance of custom report creation with search string needs improvement	IOJ-1726552	
4	Inventory	Inventory Error report field 'Problem Summary' is not properly formatted when Oracle inventory failed	IOJ-1729634	

7 issues

Known issues in release 2014 that are resolved in release 2015 R2 SP3

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Purchases	Accepting license recommendations may cause an error when combining a Microsoft License Statement import with an older 'standard' Microsoft purchase	IOJ-1748322	
1	SAP integration	A large SAP Role Consumption calculation may cause the TempDB to exceed its size.	IOJ-1739942	
2	WebUI infrastructure	Data upload failure may occur when using the one off upload function	IOJ-1719719	
3	Inventory	The computer 'Last used date' is not available in the applications list for a device	IOJ-1731186	
3	Language Pack	German translation for "Acceptance period" (in terms and conditions of a contract) should be "Annahmefrist" and consistent everywhere	IOJ-1741366	
3	Software Assets	License Type in All Licenses page does not sort correctly	IOJ-1728286	

6 issues

Known issues in release 2014 Fthat are resolved in release 2015 R2 SP4

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Agent	Non privileged users can use the installation agent to gain elevated privileges	IOJ-1748982	
1	Purchases	Unprocessed purchases page fails with red error bar, and is unusable when multiple recommendations exist for a single purchase	IOJ-1722465	
3	Agent	Redundant application deployment peer-2-peer service exists in the FlexNet Agent installer	IOJ-1721510	
3	Hardware Assets	"Device Assets without Inventory" is displayed as an "Inventory Device" when using custom views	IOJ-1720375	

4 issues

Known issues in release 2014 that are resolved in release 2015 R2 SP5

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Database	Scoping in data warehouse is broken when identity fields are set to 1	IOJ-1754261	
3	Software Assets	Inconsistent license compliance calculations for assets recorded as 'In Storage'	IOJ-1719908	

2 issues

Known issues in release 2014 that are resolved in release 2016 R1

Severity	Component(s)	Summary	Master Issue Number	Workaround
2	Business Adapter	The business importer fails upon encountering NULL in the Evergreen column of a contract	IOJ-1737598	
2	Resolvers and Importers	Data may be lost when resolving Active Directory and Inventory, concurrently for the same domain	IOJ-1712138	
2	Security	Displayed errors in FlexNet Manager for SAP Applications may include inappropriate technical information	IOJ-1765810	
2	WebUI infrastructure	Poor performance when setting the "exemption reason" drop down list on the "Consumption" tab of license	IOJ-1725704	
3	Inventory	Inventory Device history is missing key information	IOJ-1715045	
3	Purchases	No alert is displayed when processing purchases, and some entitlements are not assigned to licenses	IOJ-1713999	
3	Purchases	No capability to easily view SKU details from the unprocessed purchases page	IOJ-1715268	
3	Purchases	When processing a purchase using a recognised SKU with contract maintenance, the wizard fails to present contract maintenance as the default on the maintenance settings page.	IOJ-1700886	
3	Reports	Cognos report error: "Invalid object name 'dbo.BusinessUnitByOperatorLogin'" will occur when using the function "CorporateUnitByOperatorLogin"	IOJ-1700243	
3	Software Assets	Unable to view any Application precedence relationships	IOJ-1724202	

10 issues

Known issues in release 2014 that are resolved in release 2016 R1 SP1

Severity	Component(s)	Summary	Master Issue Number	Workaround
2	Software Assets	The Allocated Points column in the Computers (Consumption) Tab defaults to zero when allocating computers	IOJ-1708228	
2	WebUI infrastructure	Validation on a read-only field prevents saving an unrelated change when an 'out of range' value has been loaded into the field from the database.	IOJ-1731237	

2 issues

Known issues in release 2014 that are resolved in release 2017 R1

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Security	Security vulnerability in the Beacon web plugin. Refer to Knowledge Base article 000022093.	IOJ-1807486	
2	Beacon engine	Inventory beacon servers will check for policy/rule updates every minute, ignoring the 'Interval for beacon updates' setting.	IOJ-1722573	

2 issues

Known issues in release 2014 that are resolved in release 2017 R2

Severity	Component(s)	Summary	Master Issue Number	Workaround

No issues found

Known issues in release 2014 that are resolved in release 2017 R3

Severity	Component (s)	Summary	Master Issue Number	Workaround
1	Import	Inventory importer may fail when Microsoft System Center Configuration Manager (SCCM) has long values for recently used MSIs	IOJ-1845249	
2	Inventory Beacon	Imports using an excel spreadsheet in .xls format do not work after Microsoft security updates have been applied	IOJ-1847711	https://blogs.msdn.microsoft.com/dataaccesstechnologies/2017/10/18/unexpected-error-from-external-database-driver-1-microsoft-jet-database-engine-after-applying-october-security-updates/

2 issues

Known issues in release 2014 that are resolved in release 2018 R1

Severity	Component (s)	Summary	Master Issue Number	Workaround
1	Import	Inventory importer may fail if there are 2 cluster groups with the same name	IOJ-1856189	
3	Language Pack	French Web UI > License Properties: the "Set Compliance status manually" label is wrapped to the second line while there's enough space to accommodate the text	IOJ-1811384	
3	Software Assets	'Recommended Change' column values are blank when exporting the 'Recommended License Changes' as a .csv .pdf .rtf or Excel file	IOJ-1727212	
3		German Web UI: Asset Properties page > Documents tab > "Physical location" (Physischer Standort" is cut-off, the ending "t" is not visible.	IOJ-1769794	

4 issues

Known issues in release 2014 that are resolved in release 2018 R2

Severity	Component(s)	Summary	Master Issue Number	Workaround
1	Contracts	Linked Assets and Licenses may be deleted from a Contract when saving Contract properties	IOJ-1865851	No workaround
2	Inventory	SQL Tuning Set causes Real Application Testing and Oracle Tuning Pack to be marked as installed	IOJ-1724376	
2	Inventory	Environment variables cannot be entered to include file path scan	IOJ-1723893	
3	Inventory	OracleLMSAuditEvidence has incorrect value for the 'Total logical cores' column	IOJ-1860143	
3	Discovery	Sites displayed in the Subnets page are not sorted	IOJ-1719453	No workaround
3		Oracle instance properties shows incorrect 'Last inventory date'	IOJ-1869873	

6 issues

Known issues in release 2014 that are resolved in release 2019 R1

Severity	Component(s)	Summary	Master Issue Number	Workaround
2	Import	Hosts belonging to different clusters with the same name sometimes appear under the incorrect cluster	IOJ-1889441	Rename the cluster name to keep them unique.
1	Import	ADDM import failure when multiple CPU or Hardware Evidence records exist for a single Host	IOJ-1908014	

2 issues

Known issues in release 2014 that are resolved in release 2019 R2

Severity	Component (s)	Summary	Master Issue Number	Workaround
2	WebUI	Asset not showing linked inventory	IOJ-1929186	
3	Installer	PowerShell script process fails when non default SQL port is used	IOJ-1728269	Either: 1. Add the port number to the end of the hostname like the following, keeping the entire string within a single quote: 'hostname\instance,portnumber' 2. Hard code the port number in the DatabaseHelper.ps1 script If the wrong entry is already in the registry, using forceupdateconfig will prompt for the database information again
3		Performance issues with license consumption grid	IOJ-1928563	

3 issues

Unresolved issues in release 2014

Severity	Component(s)	Summary	Master Issue Number	Workaround
2	Business Adapter	The Business Importer password is shown in plain text in the simulation UI if the import source is ODBC	IOJ-1739487	
2	Contracts	A scoped operator may receive an error when searching for contracts	IOJ-1724716	
2	Database	Upgrading from FlexNet Manager Platform 9.2 to FlexNet Manager Suite, the error message "Not all objects are owned by dbo" may be encountered during the database migration step.	IOJ-1761482	
2	Import	Performance when calculating Virtual Machine configuration relationships needs to improve	IOJ-1753828	No known workaround.
2	Import, Purchases	Import may fail in entitlement processing and license reconcile if purchases have extremely large quantities	IOJ-1722974	
2	Import	Data Warehouse export does not cater for enterprise groups with '/' embedded in level names.	IOJ-1724226	
2	Import	The 'Synchronize assigned user with calculated user' check box on Inventory tab under system settings, does not work	IOJ-1716880	
2	Import	Defect in ILMT import can result in no installation records for some machines	IOJ-1728890	
2	Inventory	VMWare inventory should collect ESXi host IP	IOJ-1660808	
2	Inventory	Issues parsing listener.ora by ndtrack causes incorrect listener names to be discovered during local Oracle discovery. Refer to KB 000020621	IOJ-1754713	
2	Inventory Beacon, WebUI	Unable to clear beacon alerts via web UI	IOJ-1732658	
2	Purchases	A 'Nothing to decrypt' error may be encountered in EntitlementAutomation, when the MaintenanceDefinition contains a NULL value	IOJ-1720229	
2	Purchases	A "An item with the same key has already been added" error may be encountered when creating a Purchase with custom properties	IOJ-1726760	
2	Reports	The number of returned results from a custom report changes with consecutive runs	IOJ-1727573	
2	Resolvers and Importers	An invalid character error is displayed when performing an AD import when the First or Last name of a User account contains a control character	IOJ-1662070	

2		NDTrack - Oracle Inventory May Return Zero Users	IOJ-1925375	
2		Inventory resolver merge devices with same name	IOJ-1833214	1: Use computer domain registry key to keep both devices in separate domains 2: Machine ID can be used to override the actual host name on one of the devices Not recommended for servers running oracle
3	Beacon engine	A rule with "As soon as possible" setting, the 'Next scheduled run' time is displayed in UTC time.	IOJ-1722569	
3	Business Adapter	Business Importer import will fail with 'sql data type conversion error' for field 'termandconditiontype', when data only contains numeric values.	IOJ-1737702	
3	Purchases	Not able to identify candidate licenses for purchases correctly based on an unknown SKU	IOJ-1996760	
3	Purchases	Purchases processed manually from Unprocessed Purchases use a hardcoded 12 months expiry date rather than the date from the linked contract	IOJ-1700887	
3	Software Assets	Unexpected Error while creating a license with long license name.	IOJ-1887943	
3	Database	Performance issue when saving applications caused by calculation of application alerts	IOJ-1928571	
3		Customers and Oracle need consistent exclusions of Oracle user accounts	IOJ-1867392	None
3		The inventory date of remote devices is never updated	IOJ-1987574	

25 issues